

Hosted Buyer Programme

July 12 > 15, 2021 Venice

Terms & conditions of participation - Please read carefully

Completion of the online application does not automatically guarantee a place as Hosted Buyer

NEBE is at your service to guarantee a successful event in total safety. To do so, we will strictly comply with the **containment measures set by the Italian Government in force on the event dates.**

Also, the San Clemente Palace Kempinski Venice implements the health and safety protocol reported on the following page for an enjoyable and comfortable stay. You will get any update prior to the event.

HOSTED BUYER PROGRAMME

NEBE offers to qualified hosted buyers (only 1 delegate per company):

- 1) Accommodation at an upscale hotel in Venice for 1 person in double room for single use with breakfast from July 12th to 15th, 2021 (3 nights).
- 2) Admission to the workshop with pre-scheduled appointments diary.
- 3) Meals, evening receptions, recreational activities.
- 4) Organized transfers upon arrival and departure (from/to Venice Marco Polo airport and Venice train station) and for any activity scheduled in the event programme.
- 5) Possibility to join a Pre or Post-event tour (upon availability)

All other costs/expenses are at the attendees' charge such as: flights, private transfers, hotel upgrades, city tax, additional room nights (except for Pre or Post-event tours), personal extras, travel insurance, excess baggage, and any other cost/expense not specified.

TRANSPORTATION

- Further to registration, Hosted Buyers shall submit their travel solution(s) for approval within 72 hrs.
- Travel solutions chosen must be compatible to times of attendance (see event schedule available on the website). Delayed arrivals and/or anticipated departures - except for *force majeure* causes - will incur a "No-show" fee (see below).

APPLICATION

- **Deadline is 13th June 2021.** Completion of the online application does not automatically guarantee a place as Hosted Buyer. Due to limited availability, priority will be given to the first requests received.
- The Hosted Buyer's Team will notify the result of your application.
- The application form must be completed in all its parts. Failure to do so will result in the application not being processed.
- Should it be successful, you will be informed in due time and then considered a CONFIRMED Hosted Buyer. The HB Team will coordinate any aspect of the attendance.

ATTENDANCE

All the attendees must provide certificate of vaccination or a negative COVID-19 viral test taken within 72 hours of arrival. Upon arrival, each attendee will undergo an antigenic test.

Hosted Buyers commit to attend the whole event schedule, in particular:

- to make all the appointments required (see below)
- to attend all the functions (lunch, dinners) planned during the show
- to strictly respect times scheduled for each activity, transfers included
- to strictly respect the health and safety protocol

The organizers are not responsible for any missed organised flight or transfer (including missed flights due to visa problems and airline delays/cancellations). Any additional expense incurred is at the buyer's charge.

APPOINTMENTS SETTING

Hosted Buyers shall partake at least 50 pre-scheduled appointments.

Two weeks prior to the show, the organization will email the web link through which to select the Exhibitors they wish to meet with during the workshop.

Every attendee will get his/her appointments' diary before the beginning of the show on 13th July 2021.

Hosted Buyers who do not attend the required number of appointments will incur a "No-Show" fee.

PRE & POST-EVENT TOURS

Some Pre and Post-Event Tours are being organized in destinations of interest. Itineraries will be available soon.

Remarks:

- attendance is subject to availability and confirmation of the hosting properties
- the organization of the tours is entirely at the Host Destinations' responsibility who will be in contact directly with the attendees once the Buyer approved (transfer from/to the host destinations TBC with the fam-trips organizers).

CANCELLATIONS

Cancellation

Cancellations shall be notified via email to hbteam@nebe-web.it and are to be considered effective only upon receipt of a written acknowledgement from the organizers. Exceptionally, no cancellation fee will apply.

In case of cancellations due to: restrictions for the containment of the epidemiological emergency from COVID-19 or physical impossibility attested with a medical certificate, the Hosted Buyer commits to attend the prescheduled appointments with a **virtual formula**.

SUBSTITUTION

Accepted applications are non-transferable. In case of cancellation, a substitution may be authorized only if the substitute person from your organization meets the qualification criteria and compatibly to airline restrictions.

If the substitution is not accepted, then the usual cancellation terms apply to the original hosted buyer.

KEMPINSKI WHITE GLOVE SERVICES

'White glove' has always been a symbol of luxurious service and elegance. Guided by global health and safety recommendations and developing our service culture for this new phase in hospitality, we have implemented White Glove Services in our hotels worldwide. This initiative influences your guest journey throughout your entire stay, with a primary focus on the following areas:

- While performing their duties, Kempinski employees wear white gloves when welcoming you to our hotels, restaurants, and bars.
- Sanitising stations are available in all public areas of our hotels.
- Masks covering the nose and mouth are available in all rooms and suites for you and your loved ones, and will be worn by our employees.
- Enhanced cleaning and disinfection procedures have been implemented in guest rooms, lifts, public areas, and back-of-house areas.

KEEPING A DISTANCE, WITHOUT BEING FAR AWAY

As part of Kempinski White Glove Services, we ensure that a distance of 1.5 to 2 metres is respected by both guests and employees, including in our restaurants and bars. Nevertheless, we remain attentive and on hand to craft wonderful moments for each and every one of you.

A WARM WELCOME

When arriving at a Kempinski hotel, you will find an easily accessible sanitising station at the entrance. Our receptionists and iconic Ladies in Red look forward to welcoming you and guiding you through an adjusted check-in procedure.

DO NOT ENTER MY ROOM

At check-in, you will be offered the possibility of choosing the new "Do Not Enter My Room" option, which means that while all services remain available, our employees will not enter your room during your stay until you express a wish to have your room serviced.

ROOMS & AMENITIES

The cleaning of our flawless rooms and suites and the sanitization of our beds meet the highest possible hygiene standards. To enhance your confidence during your stay, the selection of room amenities now includes face masks and hand sanitizers.

RESTAURANTS & BARS

To ensure carefree indulgence in the carefully crafted dishes and beverages at our restaurants and bars, the recommended distance between all visiting guests is strictly maintained. Our employees and the culinary teams ensure that the highest hygiene standards are always respected.

WELLNESS, SPA & SWIMMING POOL

The cleaning and disinfection process has been enhanced to allow you to unwind and relax while feeling safe and taken care of. Thank you for your continued trust in San Clemente Palace Kempinski Venice. We look forward to welcoming both loyal and new guests with white gloves and our ever-enduring warm-hearted service.

MAIN LOCAL REGULATIONS & QUARANTINE

Travellers entering or returning to Italy are subject to variable travel regulations depending on their origin and departing country. Therefore, it is advised to visit official webpages. In order to review the latest COVID-19 Travel and Movement legislation Italy, please [click here](#).

EVENTS

- Open buffet for breakfast, lunch and coffee breaks as well as dinner are not allowed
- In the meeting room 1 meter distance must be kept among participants, even while entering and exiting the meeting space (wearing masks is according to actual regulations)
- Fixed seat will be assigned to each participant throughout the meeting session
- Providing hand sanitizing gel to all participants (recommended)
- The meeting rooms will be aired between sessions and sanitized at the end of each event
- Avoiding wardrobe service is recommended